

1. Tariff Information and General Regulations

1.6 Customer Assistance Programs

1.6.1 Reserved for Future Use	

1.6.2 Lifeline		
A.	Lifeline is an assistance program which provides for a reduction in the monthly rate for one exchange service line per household for qualifying low income residence customers at the customer's principal place of residence.	(C)
B.	In order to qualify for Lifeline assistance, the applicant must meet one of the following certification criteria.	
1.	Applicant's total gross annual income must not exceed 135% of the federal poverty guidelines.	
2.	Applicant must be approved for and/or receiving aid from one of the following assistance programs:	(T)
a.	Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)	(T)
b.	Federal Public Housing Assistance	
c.	Low Income Home Energy Assistance Program (LIHEAP)	(T)
d.	Medicaid	
e.	Supplemental Security Income (SSI)	
f.	Temporary Assistance to Needy Families (TANF)	
g.	National School Lunch (NSL) free lunch program	
3.	The applicant, at the time of application, must certify under penalty of perjury to be receiving benefits from at least one of the above assistance programs and identify the program(s) from which the customer receives assistance, or, if qualifying under the income criterion, present documents representing proof of total household income and certify to the accuracy of income and number of household members represented in the application.	
C.	The Telephone Company will provide a credit in accordance with the following provisions.	
1.	A recurring reduction of an amount equal to the End User Common Line Charge (EUCL) as per The FairPoint Telephone Companies Tariff FCC No. 1 and an additional recurring reduction applied to the monthly rate for one residence exchange service line furnished to an eligible residence exchange service customer at the customer's principle place of residence. This reduction may be applied to the monthly rate for the following services.	(T)
a.	One – or two party unlimited basic exchange service	
b.	Residence Measured Service	
c.	Residence Measured Service Four Element (4E)	

